



कार्यालय प्राचार्य, शासकीय कचना धुरवा महाविद्यालय छुरा, जिला-गरियाबंद छ.ग.  
ई-मेल:- [govt.collegechhura@gmail.com](mailto:govt.collegechhura@gmail.com)

फैक्स नम्बर:- 07701-299415

वेबसाइट:- [www.gkdcollege.com](http://www.gkdcollege.com)


दूरभाष नम्बर:- 07701-299415



### GRIEVANCE REDRESSAL POLICY

ORGANISATION WIDE AWARENESS AND UNDERTAKING ON POLICIES WITH  
ZERO TOLERANCE



  
PRINCIPAL  
Govt. Kachana Dhruwa College  
Chhura, Gariaband (C.G.)





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# RAGGING

## Prohibition of Ragging in Educational Institutions A.P. Act 26 of 1997

- ✳ Ragging within or outside any educational institution is PROHIBITED.
- ✳ Ragging means doing an act which causes or likely to cause INSULT or ANNOYANCE or FEAR or APPREHENSION or THREAT or INTIMIDATION or OUTRAGE OF MODESTY or INJURY to a student.

Teasing  
Embarrassing and  
Humiliating



+ ₹ 1,000/-

Assaulting or using  
criminal force or  
criminal intimidation



+ ₹ 2,000/-

Wrongfully  
restraining or confining  
or causing hurt



+ ₹ 5,000/-

Causing grievous  
hurt, kidnapping or  
rape or committing  
unnatural offence



+ ₹ 10,000/-

Causing death or  
abetting suicide



+ ₹ 50,000/-

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## GRIEVANCE REDRESSAL POLICY

The College has a Student Grievance Redressal Committee. The Function of The Committee are to look into the complaints lodged by any student, and judge its merit. The Grievance Redressal committee is also empowered to look into matters of harassment Anyone with a genuine grievance may approach the grievance redressal committee members in person. in case the person is unwilling to appear in self, grievance may be sent in writing grievance may also be sent through e-mail to the officer in-charge of students' grievance redressal committee or principal

### **Objective:-**

The objective of the Grievance Redressal Committee is to develop a responsive and accountable attitude among all the stakeholders in order to maintain harmonious educational atmosphere in the institute.

A Grievance Redressal Committee has been constituted for the redressal of the problems reported by the student of the college wait the following objectives:

Upholding the dignity of the college by ensuring strike free atmosphere in the College through promoting cordial student- student relationship and student –teacher relationship etc.

- Encouraging the students or express their grievance / problems freely and frankly without any fear of being victimized.
- Suggestion/Complaint Box have been installed in front of the administrative block in which the students, who want to remain anonymous, Put in writing their grievances and their suggestions for improving the academics/administration in the college.
- Advising Student of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises
- Advising all the student to refrain from inciting student against other Student, Teacher and college administration
- Advising all staffs to be affectionate to the Student and not behave in a vindictive manner towards any of them for any reason

### Responsibilities:-

- Provide an avenue for the aggrieved Student to redress their individual grievances in order to have a healthy atmosphere among student, staff and management in the institute
- Discuss and resolve the grievance if any received in writing from the concerned student.

### Procedure:-

- The setting of the Grievance Redressal Committee for student will be widely published.
- The GRC will act upon those cases which have been forwarded along with the necessary documents.
- The GRC will take up only those matters which have not been solved by the different departments.
- Grievance related to fees etc will be taken up only if the relevant financial documents like demand drafts etc are attached:

In order to comply with the Government regulation for addressing, student or Parent's grievance in this institution, "Grievance Redressal Committee" of the Government Kachna Dhurwa College Chhura has been constituted to inquire the nature and extent of grievance. The committee can suggest the final action to be initiated at the institutional level for the redressal of the same.

  
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## “ रैगिंग दण्डनीय अपराध है ”

1. कोई भी छात्र/छात्रा प्रत्यक्षतः या परोक्ष या अन्य प्रकार रैगिंग में भाग नहीं लेगा।
2. रैगिंग करने या रैगिंग के लिए दुष्प्रेरित करने पर पांच वर्ष का कारावास या 5000 रुपये जुर्माना या दोनों से दंडित किया जा सकेगा।
3. रैगिंग का अपराध संज्ञेय अमानवीय एवं अप्रशंसनीय है।
4. रैगिंग के अभियुक्त छात्र को निलंबित / संस्था में प्रवेश से वर्जित किया जा सकेगा।
5. रैगिंग का दोषी छात्र संस्था से निष्कासन का स्वयं जिम्मेदार होगा।
6. रैगिंग के अपराध में निष्कासित छात्र को किसी अन्य शैक्षणिक संस्था में राज्य के क्षेत्राधिकार के भीतर कम से कम तीन वर्ष के अवधि तक प्रवेश नहीं दिया जायेगा।

  
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